Menelaos Vergis

Senior Software Engineer | Full-Stack Developer | SaaS Founder

Addr: Marousi Attiki, Greece | Tel: +306932956727 | Social: GitHub, LinkedIn

Email: menelaosvergis@gmail.com | DOB: 26/05/1981

PROFESSIONAL SUMMARY

Software architect and SaaS founder with 20+ years of experience designing and operating production-scale cloud systems. Built and scaled Shopify SaaS platforms serving 4,000+ merchants, processing millions of automated workflows monthly. Specializes in high-reliability .NET backends, distributed processing, and translating business needs into maintainable technical systems. Combines deep engineering expertise with product thinking, DevOps ownership, and long-term operational scalability.

CORE TECHNICAL SKILLS

- **Languages:** C#, .NET, C/C++, TypeScript, JavaScript, SQL.
- **Frontend:** Vue.js 3, HTML5, CSS3, WinForms, WPF.
- **Backend & Data:** ASP.NET Core, WebAPI, Entity Framework, SQL Server, Oracle, NoSQL, PostgreSQL.
- **Architecture:** System Architecture, Distributed & Parallel Programming, Design Patterns, TDD, Agile.
- **DevOps & Tools:** Azure (Services, DB, Storage), CI/CD, Grafana, Prometheus, Git, Shopify API.

PROFESSIONAL EXPERIENCE

Founder & Senior Software Engineer | Menelabs — Greece

May 2014 – Present

- **Product Development & Scaling**: Architected, built, and operate three Shopify SaaS applications (EXPORT OrderPro, Stoclean, and Storage Synchronizer) supporting daily operations for 4,000+ active e-commerce merchants.
- **High-Performance Engineering**: Engineered a real-time inventory synchronization engine using .NET and Azure that processes over 2 million actions monthly with 99.9% uptime and fully automated recovery workflows.
- **Full-Stack Ownership**: Managed the end-to-end lifecycle including Vue.js 3 frontend design, WebAPI development, and Azure cloud infrastructure.
- **Observability & Reliability**: Implemented structured monitoring, metrics, and alerting using Grafana and Prometheus, significantly reducing incident detection and resolution time.
- **Scalable SaaS Operations**: Built multi-tenant infrastructure, scheduling automation, and background processing pipelines optimized for reliability, low maintenance, and predictable cost.
- **Business Growth**: Managed onboarding flows, feature evolution, and customer-driven improvements, sustaining steady adoption and retention over multiple years.

Full Stack Developer | Exus — Athens

September 2014 – September 2016

- Developed AltaGuest , a web-to-mobile platform for the hospitality market.
- Implemented automated CI/CD pipelines on Azure , significantly reducing deployment errors and release time.
- Tech Stack: ASP.NET MVC 5 , Entity Framework 6 , Azure , JavaScript.

Software Engineer | Hotech — Athens

September 2013 – September 2014

- Developed back-office modules for the ITN International event management platform (Order Management , E-shop , Lead Retrieval).
- Integrated loyalty and customer engagement features for the Seli e-shop application.
- Tech Stack: ASP.NET Web Forms , WCF , Telerik.

Software Engineer | WebSOFT — Athens

January 2013 – September 2013

- Developed FiscalManager Server , a digital signature provider for unified invoicing across retail installations.
- Designed cross-platform database synchronization and schema replication tools (MSSQL , Oracle , SQLite , PostgreSQL).
- Optimized POS systems with parallel programming to improve response times and UI performance.

Software Engineer (Technical Lead) | PeopleCert SA — Athens

March 2009 – December 2012

- Led architecture for examination lifecycle management systems and web proctoring schedulers.
- Developed a custom software updater and a translation portal for application localization.
- Tech Stack: C#, SOAP/REST Web Services , Parallel Programming , SQL Server.

EARLY CAREER & INTERNSHIPS

- Chordastic: A lyrics and chord sheet editor developed from concept to sale, featuring a song database and custom-drawn UI controls.
- Acmodata (2008–2009): Lead developer for industrial automation projects (Lafarge , Colgate). Developed cement distribution and packaging line systems.
- Pi-Systems (2006–2008): Front-line developer for A/E/C software using C++, MFC , and GDI.
- Philips R&D , Germany (2004): Internship focusing on medical monitor communication tools and gas analyzer debugging.

EDUCATION & CERTIFICATIONS

- B.S. in Industrial Informatics | Kavala's University of Applied Sciences (2005).
- First Certificate in English (FCE) | Cambridge University.
- Award: 2nd Prize (Physics Building Game) | Microsoft Wowzapp Contest (2012).